

## Food & Beverage Supervisor

**Reports to:** F&B Director and Service Director

**Classification:** Exempt

**Supervises:** Food & Beverage Servers and Bartenders

**Status:** Full-Time



### **FOOD AND BEVERAGE SUPERVISOR PROFILE: KINGS CREEK COUNTRY CLUB REHOBOTH BEACH, DE**

#### **THE FOOD AND BEVERAGE SUPERVISOR OPPORTUNITY AT KINGS CREEK COUNTRY CLUB (KCCC)**

The Food & Beverage Supervisor at Kings Creek Country Club will be responsible for ensuring high quality dining experiences for members and guests. Key job tasks include designing floor plans, managing reservations, supervising and training staff, monitoring budgets, and helping to setup for events. The Supervisor will also ensure the appearance of dining areas, inventory items, develop policies and procedures for service staff, and coordinate with the Food & Beverage and Service Directors to update menus and wine lists. Other duties include performing assignments as required by the F&B and Service Directors.

#### **ABOUT KINGS CREEK COUNTRY CLUB:**

##### **Our WHY Statement:**

*"To be caring and inclusive with high standards of excellence in an open, warm, casual atmosphere so that members and their families can establish meaningful connections that enrich our lives and our club."*

##### **KCCC Core Values:**

- Commitment to excellence (Facilities, Amenities and Service)
- Kindness and Caring
- Inclusiveness
- Transparency

The Club, which is surrounded by nearly 350 acres of pastoral grounds, provides a sanctuary of sorts for its members and guests. Located adjacent to Rehoboth Bay and Delaware beaches, Kings Creek resides in a resort area that is within 150 miles of every Mid-Atlantic metropolitan area, making it one of the most desirable private equity country club communities to grace the Delmarva Peninsula.

KCCC was established for the sole purpose of serving the needs of its members by providing a wonderful member experience in a fun, unpretentious atmosphere with quality services and facilities. This philosophy, combined with a staff dedicated to nurturing the Club's friendly and engaged membership, creates a Club that its Founding Board of Directors originally envisioned.

KCCC is a private, member-owned Country Club that offers 18-holes of golf, a practice facility, Instruction and Learning Center, Pickleball and Tennis Courts, Pool with separate full-service kitchen and bar, Wellness center, plus a very active social calendar and several dining areas. The Club is considered a great value in a highly desirable location. KCCC

members and management are forward thinkers and have successfully completed a \$10M VISION strategic plan to attract new members and to continue to increase member satisfaction.

#### **KINGS CREEK COUNTRY CLUB BY THE NUMBERS:**

- Approximately 780 family memberships in all categories (on a waitlist of 66)
- \$10.5M Gross Revenue from all sources
- \$5.2M Dues volume
- \$2.9M Total Food & Beverage revenue
- \$25,000 initiation fee for Full Club membership
- \$8,204 Annual Dues for Full Club membership
- \$86 monthly Capital Dues charge
- \$700 Annual Food Minimum charge
- 31,000 annual rounds of golf
- Average age of membership is 62
- The Club is organized as a 501(c)(7), not-for-profit organization

#### **General Duties and Responsibilities**

- Engage with members and staff to provide a positive environment with outstanding levels of excellence.
- Supports service team with set up, execution and breakdown of daily member experience in a la carte dining and banquets/large events.
- Monitors the quality and pace of service on the floor and assists where needed.
- Commitment to creating a team environment that focuses on staff productivity, proper service, and Kings Creek standards of excellence.
- Completes regular closing shifts and prepares closing report, including successes and defects from the evening.
- Attends weekly Food & Beverage BEO meetings when it applies to rotational schedule.

#### **Qualifications**

- 2 years' experience in a supervisory role preferred, or college degree in Hospitality or Tourism Management
- ABC certification or willingness to complete course
- Must be available mornings, evenings, weekends, and holidays.
- Must be honest, respectful, dedicated, ethical, caring, have a positive attitude and spirit to serve.
- Proficiency with computer application, including Microsoft, Excel, PDF, and Outlook.
- High School Diploma or GED required.
- Experience in a private club setting a bonus.

#### **Benefits**

Kings Creek Country Club offers a beautiful working environment, free meals, staff outings, appreciation events, and golf/racquet sport privileges. We also offer an assortment of medical benefits and perks for eligible team members, including paid time off, sick time, medical, dental, vision and life insurance, paid educational opportunities (including CMAA membership) and a 401(k) match. We have a positive work environment with a dedicated, hardworking, fun-spirited team and knowledgeable leadership.

#### **Please send resumes to:**

Taylor Malantonio

Human Resources Director

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